



Complaint Submission Form

Submitted by:

Name _____

Contact Information _____

Date Submitted:

Description

- 1) Complaint against a designated Conformity Verification Body
- 2) Complaint against a CFIA accredited Certification Body
- 3) Complaint against an operator producing certified organic products
- 4) Complaint from a foreign competent authority
- 5) Complaint on an organic product

Version : 1.0
Date: 2010-04- 23
Description: COO-F-016
Author: V.Staykova
Approved: M. Saumur



Complaint Details:

In order for the COO to adequately investigate this complaint, please provide detailed information regarding:

1. Name of the Conformity Verification Body

2. Name of the Certification Body

3. Name of the Operator/ Processor /Importer

4. Details on the product

(1) A complete description of the product

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(2) The name of the producer or handler identified on the product label or shipping manifest;

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(3) The name of the accredited Certification body which certified the product;

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(4) any additional information (product labels, copies of shipping documents, etc.) which may be helpful in our investigation.

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Canadian Food
Inspection Agency

Agence canadienne
d'inspection des aliments

I hereby certify that the information I have provided in this complaint form is true, accurate and complete to the best of my knowledge.

Signed by:

(Signature of the complaint)

This part to be completed by the COO only:	
<p>Received by the COO National Manager:</p> <p>Assigned to the COO Lead Auditor :</p> <p>Complaint registration number : _____</p>	<p>Date: _____</p> <p>Date: _____</p>

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